

# POL002 QUALITY POLICY

## 1. COMPANY DETAILS

**Managing director/s name:** Andrew Collins **Contact number:** 08 8947 2598  
**Issued to:** ALL STAFF AND STAKEHOLDERS  
**Date of issue:** 01.01.2024 **Date of review:** 01.01.2025

## 2. INTRODUCTION

*At COLLNT we are committed to providing quality products and services for clients and staff. We demonstrate our commitment on a daily basis in all we do through caring for our people, country and the environment. We aim to provide service excellence, a safe and healthy workplace and leave a positive impact on all clients and communities with which we work.*

To implement this policy, OUR HSEQ Management system has been established, which sets out the standards to meet internal, external, compliance and industry requirements. This system supports management commitment to excellence in quality in both our work and home environments.


### OUR COMMITMENT:

- maintain our management systems consistent with recognised standards,
- maintain quality products and service delivery as a core value.
- provide adequate resources to ensure quality outcomes.
- Maintain and continually improve our systems and services through system documentation, consultation with employees, clients and external stakeholders to ensure effective reviews, and continuous improvement in the pursuit of quality excellence.
- Define clear quality related requirements, plans and controls that are measurable, verifiable, and meet the needs and expectations of our clients.
- empower our employees to participate in quality processes, provide feedback and suggestions.
- complying with the relevant health and safety laws, regulations, industry codes of practice a licenses and project requirements.
- ensure timely response and rectification of nonconformances to acceptable levels.
- provide training and supervision to upskill our employees and provide knowledge and support to their development.
- Ensure compliance with selection, performance and management of suppliers, contractors and other stakeholders to ensure quality expectations and requirements are met.
- display this policy, making it publicly available and sharing it with interested parties.

### OUR BELIEFS:

- Quality products and service delivery is engrained in our culture.
- Quality is led from the top - our director’s commitment influences quality outcomes.
- Quality is everyone’s responsibility.
- Quality assurance is continuous and ongoing.

## 3. SIGN OFF- Company Representative:

**Signed:**  **Date:** 03.01.2024  
**Name:** Andrew Collins **Position:** Director



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